

Privacy Policy

In accordance with the duty to protect information and personal data and based on those provided by Articles 3 Section I, 8, 12, 15, 16 and other relatives of the Federal Law for the protection of personal data held by individuals, world moving RL Sa de CV, with trade name transmitting RL, makes available this privacy notice.

Identity and address of the person responsible for the protection of personal data.

World Moving RI Sa de CV, with trading name World Moving RL, located at Blvd Luis Donaldo Colosio MZ 3 Lt 3 SMZA 301, Centralia Business Park and Plaza Loc. 206, Cancun C.P.77560, Quintana Roo, Mexico, is the person the person responsible for the use and protection of your personal data.

Personal data used

To carry out the purposes described in this Privacy Notice, we will use the following personal data:

- a) Contact Data
- b) Identification data
- c) Biometric data
- d) Billing data

Cookies, web beacons and similar technologies

We use cookies, beacons and/or similar technologies to improve your experience on our Web site. These tools collect information such as their IP address, browser type, pages visited, and length of your visit. This information may be used to analyze trends, manage the site, and improve our services. You can disable these technologies in your browser configuration, but keep in mind that this may affect the functionality of the site.

Security measures and retention time

We have implemented technical, administrative and physical security measures to protect the security of their personal data, complying with legal standards. Data retention will be extended for a period of 12 months, in line with the purposes set forth in this notice and corresponding legal deadlines.

Purposes of the processing of personal data

We will use the collected data for the following purposes, necessary for the requested service:

- (a) clarification and communication
- (b) billing and collection
- (c) shipping and delivery of products and services
- (d) establishing a business relationship

In addition, we will use your personal information for the following purposes, which are not necessary for the requested service, but allow us to provide better attention:

- (a) to send promotional information
- (b) do satisfaction surveys

Data transfers made

We will not share your personal data with third parties, except for legal requirements. We will only use the data for the purposes stated in this privacy notice.

How to exercise your rights of access, rectification, deletion or objection

You have the right to know what personal data we have about you, as well as its use and the conditions under which it is processed (access right). Similarly, there is a right to request correction of your personal information if it is outdated, inaccurate or incomplete (right of rectification); Request deletion of your data from our records or databases if it is considered that its use does not correspond to the principles, duties and obligations established by regulations (right of deletion); as well as to object to the processing of your personal data for specific purposes (right of opposition). These rights are known as ARCO rights.

Next, we provide the contact details of the person or department responsible for handling requests related to ARCO rights:

Name: data protection area and data
Address: Centralia Business Park&Plaza Cancun C.P.77560 Quintana Roo Mexico
Phone: +52 9984160317
Email: info@worldmovingrl.com

If you wish to exercise your rights of access, rectification, deletion or opposition of the processing of personal data or limit the dissemination, you can send the respective application via the following e-mail: info@worldmovingrl.com

The deadline for the response to your question will be as follows: 15 working days

Options and means the responsible person offers holders to restrict the use or dissemination of data

If you wish to revoke the consent granted for the processing of personal data or limit the dissemination, you can send the respective question via the following e-mail:

info@worldmovingrl.com

Communication of the response to the request for revocation or restriction of data dissemination will be made as follows:

to the mail provided in the contact previously sent to info@worldmovingrl.com

The response to the request for revocation or limitation of data dissemination will be provided within a maximum period of: 15 working days.

Changes to the privacy notice

This privacy notice may undergo changes, modifications, or updates derived from new legal requirements; of our requirements for the products or services we offer; of our privacy practices; of changes in our business model; or for other causes, so we endeavor to keep you informed of changes that this privacy notice may undergo, however, you may request information about whether it has undergone any changes through the following e-mail:

info@worldmovingrl.com

Last updated: March 1, 2024